

Adult Education Works!

Workforce Readiness Programming
at Augusta Adult & Community Education

Prior Presentations

- Diversity of students, methods, training, and programming
- Programs
 - Adult Basic Education
 - English Language Learners
 - High School Diploma & Equivalency
 - College & Career Readiness
 - Enrichment
 - Kennebec County Correctional Facility
 - Technology

Adult Education Works

The enabling statute for adult education in Maine, 20-A MRSA §8601, highlights the importance of work:

§8601. Purpose

Since education is a lifelong process, it is declared to be the policy of the State to provide and encourage the growth of educational opportunities and, where applicable, to ensure **career**, citizenship and college **readiness** for all adults.

Workforce Development in the Past

- Customer Service Training in late '90s
- Certificate programs
 - Office Skills
 - Accounting
 - Medical Assisting
- WorkReady
- Welding
- Certified Nursing Assistant (CNA) training

Changes in Mandate

- Shift from WIA to WIOA in 2015
 - Unified State plan; local plans to be aligned with State plan
 - Local plans must show how they will meet regional labor market needs
 - Emphasis on industry partnerships and contextualized learning
 - Increased focus on industry-recognized credentials

Current Offerings

- Commercial Driver's License (CDL)
- Certified Nursing Assistant (CNA)
- CNA with Medication Dispensing
- Construction

Commercial Driver's License

- Surveyed local employers to determine needs
- Developed 60-hour workforce skills training
- Collaboration with partners, including RSU 38 Adult Ed
- Academic and soft skills
 - Reading comprehension, writing, math
 - Filling out job applications, résumés, mock interviews
- Partners offered financial supports, 75-hour CDL Class B instruction
- Employers participated in the form of career nights, where they presented information about their companies



Certified Nursing Assistant



- Shift from offering the program independently to direct collaboration with employers
 - Twice with Maine Veterans' Home, once with Togus
 - This model virtually guarantees employment after successful completion of program and state CNA exam
- 14-week program; 80-hour WorkReady, 180-hour CNA training (including 70 hours of clinical experience)
- Soft and hard skills
 - Computer skills, résumé and cover letter writing, mock interviews, conflict resolution roleplays
- Upcoming program to add medicine certification for existing CNAs, with MVH and MaineGeneral

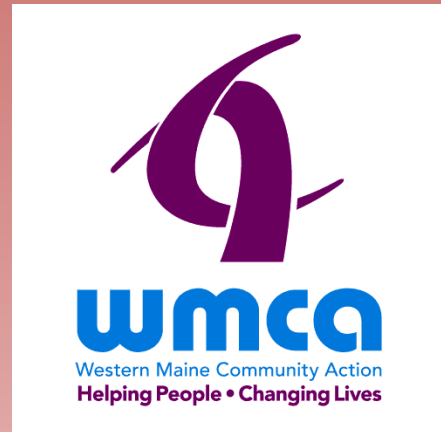
Construction

- Upcoming program in final stages of development
- 12-week program, 60-hour WorkReady, 90-hour skills program, 170 hours work experience
- Certifications
 - OSHA-10 construction
 - EPA Lead Renovation, Repair & Training (RRP)
- Employer presentations, work site visits, instruction tied to work site visits & work experience
- Transition to on-the-job training and employment

Community-Based Programming

- Partnerships are important for funding purposes, but also philosophically
- We're stronger when we work together
- Some of our partners this year:
 - Maine Department of Education
 - CareerCenter
 - Voc Rehab
 - Adult Ed Programs in our Hub
 - Western Maine Community Action
 - Central/Western Maine Workforce Development Board
 - Maine Staffing Group
 - VA/Togus
 - Maine Veterans' Home
 - Assoc. of General Contractors

Some of Our 2018-19 Partners



Looking Forward

- Continue, and build on, existing partnerships
- Grow partnerships with more local employers in more economic sectors
- Decisions will continue to be driven by data about the larger economic picture with regard to sectors of growth and decline